



## Thoresby Park Caravan & Motorhome Touring Site

### Booking Terms and Conditions & Site Rules

#### General information

- The Thoresby Caravan & Motorhome Touring site is managed by the Stonebridge Trust
- For all enquiries please contact Thoresby Courtyard on 01623 822009 or [info@thoresby.com](mailto:info@thoresby.com)
- For any issues whilst on site please contact Thoresby Courtyard on 01623 822009 or [info@thoresby.com](mailto:info@thoresby.com). The Events Office is open from 10am – 4pm but on certain event or wedding days, may be busy.

#### Booking

- All pitches are to be pre-booked.
- Electrical hook up is to be pre-booked.
- There is a maximum 7 night stay, subject to availability.
- No refunds are given unless in exceptional circumstances. This does not include bad weather.

#### Arrival

- Pitches are available from 12pm.
- Pitches will be allocated by the Stonebridge Trust.
- The latest time of arrival to check in is 4pm.
- Before set up on the site, please check in at Thoresby Courtyard Visitors Centre, NG22 9EP (Tel: 01623 822009).
- On check in, please make full payment of the fee for your stay.
- Pitches are to be vacated by 10am on the day of departure.
- In the event of poor ground conditions a pitch may not be available. Our team will endeavour to advise you in advance should this occur but no responsibility can be accepted if this is not possible.
- Please familiarise yourself with the site's fire regulations and fire-fighting equipment and its location as soon as you arrive on site.
- In terms of your pitch, please note: -



## Thoresby

- For your safety, we have a “six metre rule” which means that units (excluding guy ropes) must be 6 metres apart from adjacent units in order to protect against fire;
- The unit (along with any ancillary equipment) must fit within the confines of your pitch whilst maintaining the 6 metre rule. If this cannot be achieved you may need to purchase an additional pitch (if available) or remove the ancillary equipment;
- Toilet tents may only be erected within the confines of the pitch; and
- All loose equipment needs to be stored within the confines of your unit.
- You must ensure that the mains electrical cable from the hook up point to your unit and the unit’s installation are safe. All units should be protected by a residual current device (RCD). For tent campers, this should be incorporated into a purpose made mains supply unit designed for tent camping conditions.
- You may park your vehicle(s) between units, provided that 3m clear space is left within the 6m gap, Vehicles on site should be parked at right angles to a slope where possible.
- The transfer or sub-letting of pitches is not allowed without the site team’s approval.

### On site

- For those with electrical hook ups, the maximum capacity is 16 amps per hook up. If any user has been found to exceed this then any damage or call out charges to fix the power supply will be recharged to the user.
- Please keep noise to a minimum; no music may be played beyond 10.30pm.
- Barbeques must be purpose built and portable, standing clear of the ground. There must be no possibility of damage to the ground. Only gas or charcoal barbeques should be used.
- Camp fires are not permitted.
- All dogs to be kept on a lead throughout the site and Thoresby Park and owners must clear up any dog waste and dispose of in one of the bins situated around Thoresby Park or remove from site.
- If it is deemed a pet is creating a nuisance or causing disturbance to others, you will be asked to remove them from site. Please note we do not allow on site any breed of dog listed under the Dangerous Dogs act 1991.
- Please ensure that all household waste is disposed of in the bins provided or removed from site. Do not leave waste bags outside the bins provided.
- If you need to use medical equipment which results in clinical waste you must provide your own safe means of disposal.
- Servicing chemical toilets must only be done at a chemical disposal point, using water from that source. Please wrap disposable nappies and similar bulky items in



## Thoresby

a bag and place them in the bin provided. Please don't put them in the toilets or chemical closet emptying points.

- To avoid possible damage to sewerage systems we support the use of bio-degradable chemical fluids that do not affect the natural bacterial balance within the system.
- The releasing of sky lanterns with naked flames is not permitted on the site or within Thoresby Park. Ball games, frisbee, cricket and any games that may interfere with the enjoyment of others are not allowed in the vicinity of units. For safety reasons the flying of model aircraft, drones and kites is prohibited.
- Thoresby is a working Estate with farm and woodland machinery and works vehicles using the Estate and land. Please give way to vehicles when using permissive footpaths around the Thoresby Park.
- All customers must follow any further safety notices/rules that may be posted around the site.
- The Stonebridge Trust reserves the right to ask any party to leave or refuse entry on to the site of any person or person, where in our opinion they are causing noise / nuisance / annoyance to other guests or residents of Thoresby Estate, or not adhering to any other rules or conditions of the site. If this happens there will be no refund given.

### **Liability**

- The Stonebridge Trust and Thoresby Estate will not accept responsibility for any loss or damage to the personal property of the customer or their guests, including personal belongings, cash, jewellery and motor vehicles, however caused during their stay.
- The Stonebridge Trust's and Thoresby Estate's responsibility and financial liability (excluding any liability for death or personal injury due to negligence) shall be limited to the return of monies received in the event of exceptional circumstances. This does not include bad weather.